

## Violence Against Women: Management & Referral Options

### Resources for staff working with women experiencing violence

#### The Women's Services

##### Business hours

Service	Contact details
Women's Social Support Services (WSSS)	(03) 8345 3050 (business hours)
CASA House (Centre Against Sexual Assault)	(03) 9635 3610
Women's Health Information Centre (WHIC) <ul style="list-style-type: none"> <li>regional callers</li> </ul>	(03) 8345 3045 <ul style="list-style-type: none"> <li>1800 442 007</li> </ul>
Family and Reproductive Rights Education Program (FARREP)	(03) 8345 3058 (business hours)
Aboriginal Women's Health Business Unit (AWHBU)	(03) 8345 3047/3048

##### After hours

Service	Contact details
Victorian Sexual Assault Crisis Line	1800 806 292 (free call)
WSSS: Women's on-call Social Worker <ul style="list-style-type: none"> <li>weekends and public holidays, 9am to 5pm</li> </ul>	(03) 8345 2000 (contact via Switchboard)

#### Other Services

Service	Contact details
Victorian Women's Domestic Violence Crisis Service <ul style="list-style-type: none"> <li>24 hour telephone counseling, information and referral for women experiencing domestic violence. Can arrange refuge accommodation for women escaping domestic violence</li> <li>service also provides secondary consultation</li> </ul>	1800 015 188 (03) 9322 3555
After Hours Child Protection Line <ul style="list-style-type: none"> <li>where a child or young person is in immediate risk</li> </ul>	13 12 78
Police <ul style="list-style-type: none"> <li>call if in immediate danger and/or if wishing to obtain intervention order and/or to make a report</li> </ul>	000
Immigrant Women's Domestic Violence Service <ul style="list-style-type: none"> <li>Mon– Fri, 9am – 5pm</li> <li>cultural and linguistic support for women from non- English speaking backgrounds experiencing domestic violence</li> </ul>	(03) 9898 3145
Elizabeth Hoffman House <ul style="list-style-type: none"> <li>24 hours Aboriginal Women's Refuge for Aboriginal Women by Aboriginal Women. Provides emergency shelter for Aboriginal women and their children in need of support due to domestic violence.</li> </ul>	0407 937 202
Women's Legal Service Victoria <ul style="list-style-type: none"> <li>provides free legal advice to women on a range of issues</li> <li>regional callers</li> </ul>	(03) 9642 0343 <ul style="list-style-type: none"> <li>1800 133 302</li> </ul>
Aboriginal Family Violence Prevention and Legal Service Victoria <ul style="list-style-type: none"> <li>Mon to Fri 9am – 5pm</li> <li>provides legal advice, outreach services and other support services</li> </ul>	1800 105 303