

How to complete the electronic Health Assessment Questionnaire (eHAQ)



the women's
the royal women's hospital

Before your surgery, please complete the electronic Health Assessment Questionnaire (eHAQ) on Health Hub (our secure online portal). Your answers help us safely plan your surgery and hospital care.

How long will it take?

It will take you about 30 minutes to complete the questionnaire. If you need a break, you can save your progress and come back later. Your answers will be stored securely.

Before you start

Please have the following information ready:

- details of your medical history
- a list of past surgeries
- a list of current medications
- any other relevant information from your local doctor (GP).

If you are unsure about a question, you can answer as best you can, skip it, or check with your GP.

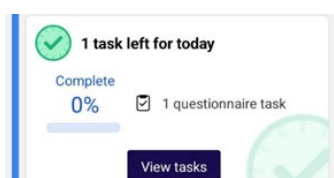
We will follow up with you before your surgery if we need any more information.

How to complete the questionnaire

1. Log into Health Hub on your phone or computer:
 - <https://health-hub.org.au/> or scan the QR code



2. Click on 'Today's tasks' on the homepage.



3. Select 'Health Assessment Questionnaire' and follow the prompts.

You can opt-in to have appointment reminders send to your email or mobile phone.

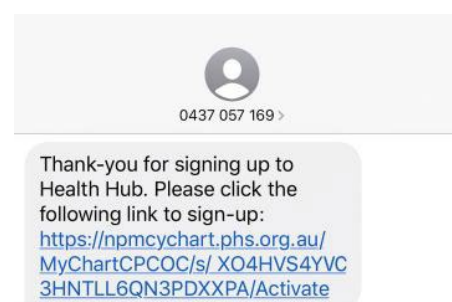
Don't have a Health Hub account?

If you don't have a Health Hub account, you will need to create one before you can complete the questionnaire.

There are two ways to do this.

Option 1 – use an activation code

- Ask a clinic receptionist to send the Health Hub activation code to your phone.
 - Please note, the message may come from an unknown number (see below).



Option 2 – sign up online

1. Go to <https://health-hub.org.au/Health-Hub/Signup/>
2. Select 'Sign up for Health Hub'.
3. Enter the following details:
 - Name
 - Medicare number
 - Date of birth
 - Mobile phone number.

Need support?

If you are unsure or need help accessing or using Health Hub, please call the EMR Help Desk on (03) 9345 6277 and select Option 1.

If you have any questions about your upcoming surgery, you can call the Planned Surgery Team on (03) 8345 3335.

Do you need an interpreter?



Interpreter

You can ask for an interpreter if you need one.

Family Violence Support

1800 Respect National Helpline

You can get help if you have experienced sexual assault, domestic or family violence and abuse.

You can call any time of day or night.

1800 737 732

1800respect.org.au

Disability Support



If you have a disability, you can tell us what support you need.

You can do this by filling in the Disability Identifier on Health Hub, or by talking with your healthcare professional. You can also email disability.liaison@thewomens.org.au.



Health Hub is a secure, online portal that gives you access to parts of your clinical record across the Royal Women's Hospital, the Peter MacCallum Cancer Centre, and the Royal Melbourne Hospital.