

CONTACT DETAILS FOR SHARED MATERNITY CARE AFFILIATES

December 2024	Mercy Hospital for Women (Heidelberg)	Joan Kirner Women's and Children's at Sunshine Hospital	Bacchus Marsh Campus – Western Health	The Northern Hospital	The Royal Women's Hospital Parkville
GP Hotline/Access (GP use only)	NA	NA	NA	8405 8815	8345 2058
Emergency Department	8458 4001	8345 1596	Urgent Care 5367 9195	8405 2610 8405 8610 (GP use only)	8345 2000 (via Switch: Option 1)
Switchboard	8458 4444	8345 6666	5367 9600	8405 8000	8345 2000
Referrals (Outpatients)	HealthLink			HealthLink	
Fax Referral (Outpatients)	8458 4205	9055 2125	9055 2125	8405 8616	8345 3036
Website	www.mercyhealth.com.au	www.westernhealth.org.au	Western Health Bacchus Marsh, Melton & Caroline Springs (wh.org.au)	www.nh.org.au	www.thewomens.org .au
Aboriginal Liaison	8458 4393	Aboriginal Maternity Service 8345 0949	NA	Koori Maternity 8405 8773 Aboriginal Liaison Unit 8405 8476	8345 3047 / 3048
Abortion Services	NA	9055 2300 (if < 10 weeks gestation)	NA	8345 5004	8345 2832
Breastfeeding Support Services	8458 4677	9055 2448	5367 9873	8405 8202	8345 2400 / 2496
Childbirth/Parent Education	8458 4152	Via outpatient 8345 1727	5367 9615	8405 8211	8345 2142 (women book via RWH website)
Community Clinics	NA	Laverton, Melton, Sunshine, Wyndham Vale 8345 1727	10 Turner Street	Broadmeadows Craigieburn 8405 8335 / 8336	Essendon (Strathmore) Fawcner Footscray
Diabetes Educator	8458 4164	8395 9500	8746 1100	8405 5280	8345 2153
Dietitian	8458 4165	8345 1727	5367 9674	8405 8583	8345 3160
Early Parenting Centre	O'Connell Family Centre, Canterbury 8416 7600 Whittlesea Early Parenting Centre 9407 6800	Tweddle Child & Family Health Services 9689 1577	NA	Tweddle Child & Family Health Services 9689 1577	NA
Early Pregnancy Assessment Service	8458 4439	9055 2110 (Mon–Fri, 8am - 4.30pm)	NA	8405 8772 Nh-	8345 3643

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(Early pregnancy bleeding/pain)		Or via O&G Registrar 8345 6666		SpecialityPracticeGroup2@nh.org.au	
Perinatal Medicine (fetal abnormality/high risk pregnancy)	8458 4248 Referrals via Antenatal HealthLink form Fax 8458 4205	9055 2110	NA	8405 8000 (page Obs/Gyn Registrar)	8345 2158
Genetic Services	8458 4346	9055 3006	NA	8405 8763 / 9496 3027	8345 2180
GP Liaison Unit	primarycare@mercy.com.au	8345 1735 gp@wh.org.au	NA	Nh-primarycareliaison@nh.org.au	8345 2064 / 2062
Interpreter Services	8458 4282	8345 7148	9280 1900 Language loop	8405 8188	8345 3054
Outpatients Appointments (urgent)	8458 4111	8345 1727	5367 9150	8405 8335	GP Quick Access Number 8345 2058 (Option 2)
Multicultural Services	8458 4255 African Liaison: 8458 4150	8345 1302	NA	NA	8345 3058 African Women
Pathology	9496 3100 (Austin Pathology)	9244 0472	Clinical Labs 5367 9640	8405 8356	9345 4200 (Network Pathology)
Patient Advocate/ Consumer Liaison Officer	8416 7783	8345 1502	NA	9495 3312	8345 2290 / 2291
Pharmacy/Drug Information	8458 4666	8345 6435	5367 9630	8405 2532	8345 3190
Pregnancy Day Service (Fetal monitoring)	8458 4266	9055 2300 available 24 hrs and can use if unable to contact O&G registrar via switch	5367 9615	8345 7722 (0900-1630) Switchboard afterhours	8345 2182 / 2184
Physiotherapy	8458 4141	8345 1727	5367 9621	8405 8580	8345 3160
Perinatal Mental Health Services	8458 4843 (message service) or Page Psych Registrar 8458 4444	8345 6666 (page Psych Registrar)	Grampians Health Ballarat 1300 247 647	8405 8772 (via maternity services)	8345 2000 (page Psych Liaison Nurse)
Shared Maternity Care Coordinator	P: 8458 4120 Referrals via HealthLink Fax: 8458 4205 MMHWSpecialistClinics@mercy.com.au	P: 9055 3012 Fax: 9055 2135 maternitysharedcare@wh.org.au	NA	P: 8405 8772 Referrals via HealthLink Fax: 8405 8766 maternitysharedcare@nh.org.au	P: 8345 2129 Fax: 8345 2130 sharedcare@thewomens.org.au
Social Work	8458 4149	8345 1727	NA	8405 8653	8345 3050
Ultrasound/Imaging	8458 4300 Fax 8458 4241	8345 0351	Lakes Imaging 5367 9149	9408 2222 (Epping Consulting Centre & Healthcare Imaging)	8345 2250
Women's Health Information Centre	NA	Patient Information Centre on site at Sunshine	NA	NA	8345 3037